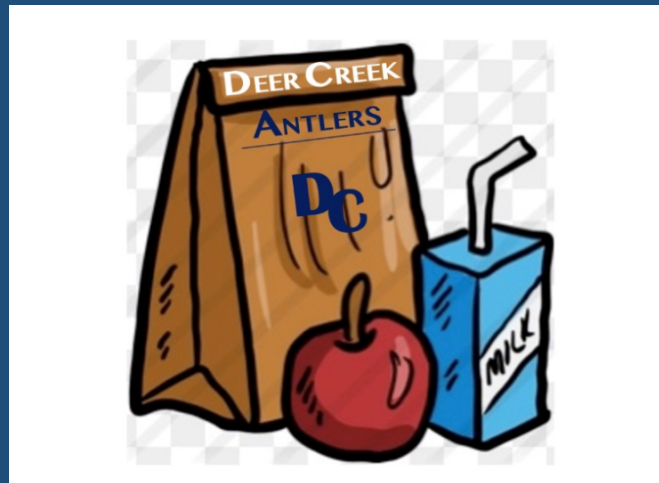


# Deer Creek Public Schools CNS MEAL FAQ'S



# MEAL FAQ'S

Q: How do I check my student(s) lunch account?

A: Login to parent portal, food services, click on student(s) name

Q: How do I pay online:

A: Login to parent portal, food services, pay, enter amount, add to cart.

Q: Can I restrict how my student(s) charges?

A: Yes, you can. Contact [cns@dcso.org](mailto:cns@dcso.org) for assistance.

Q: What is A la carte?

A: Anything that is not considered a meal ex. (cookie, chips, drinks)

Q: What if it won't let me pay online?

A: Before you contact [cns@dcso.org](mailto:cns@dcso.org) check to make sure your credit card hasn't expired.

Q: How do I get a refund?

A: contact [cns@dcso.org](mailto:cns@dcso.org) to request a refund.

Q: Can I transfer funds to a different student(s) account?

A: Yes, you can. Email [cns@dcso.org](mailto:cns@dcso.org) with the student(s) name and account number and we can transfer funds

Q: Do I need to fill out a free and reduced application every year?

A: Yes, you do.

1. The free and reduced program participation helps the School District with their funding.
2. If we don't have a free and reduced application on file, your child will be charged breakfast and lunch prices.